

TELEMEDICINE GOES MOBILE

USE YOUR MOBILE DEVICE TO VIDEO CHAT WITH YOUR DOCTOR

DOWNLOAD THE MOBILE APP

DOWNLOAD THE IPHONE™ APP

1. To install this FREE APP, go to the Apple APP Store, and search for TeleMMD.
2. Click on the GET button, then follow the prompts to INSTALL.
3. Once installed, click on OPEN or the TeleMMD APP from your HOME screen to open the APP.
4. Use your same Username and Password you were assigned for the Patient Portal to log in.
5. Now you can start using your mobile version of the TeleMMD – a safe way to securely video chat with your medical provider on your mobile phone or iPad.

DOWNLOAD THE ANDROID™ APP

1. To install this FREE APP, go to the Google Play™ APP store, and search for TeleMMD.
2. Select the TeleMMD APP, then click the INSTALL button.
3. Once installed, click OPEN or the TeleMMD APP from your HOME screen to open the APP.
4. Use your same Username and Password you were assigned for the Patient Portal to log in.
5. Now you can start using your Android version of the TeleMMD APP – a safe way to securely video chat with your medical provider on your mobile phone or tablet.



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TELEMMD AND LOGO ARE TRADEMARKS OF MODULEMD, LLC.

USING THE TeleMMD APP

USE YOUR MOBILE DEVICE TO VIDEO CHAT WITH YOUR DOCTOR

1. At the time of your appointment, launch the TeleMMD APP from your mobile device.



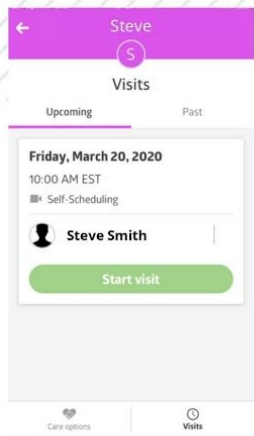
2. Log in to the TeleMMD application using the same User ID or email address and password that you have been assigned for your Patient Portal.



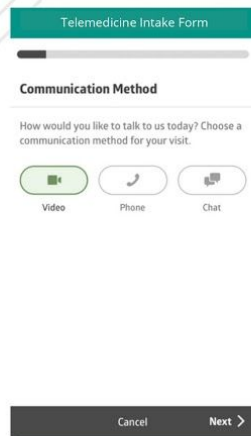
3. At the time of your scheduled appointment, click the green "Details" button that appears under your name.



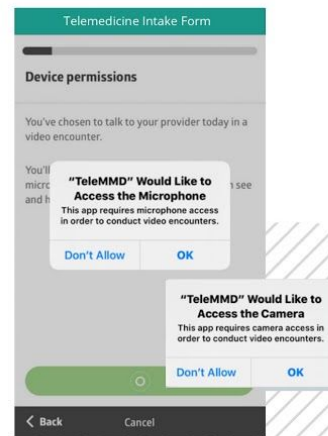
4. Find your scheduled appointment time under your "Upcoming" visits. When you are ready to see your provider, select the green "Start Visit" under your scheduled time.



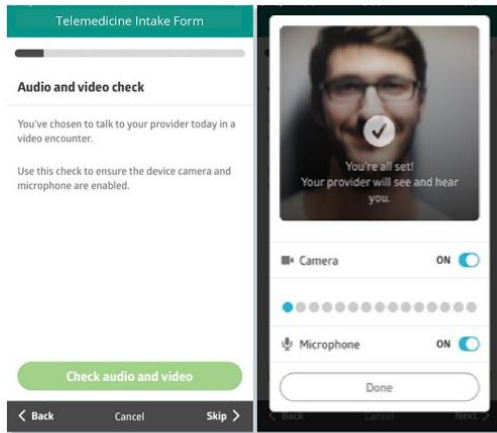
5. Select "Video" as your Communication Method. Then click "Next".



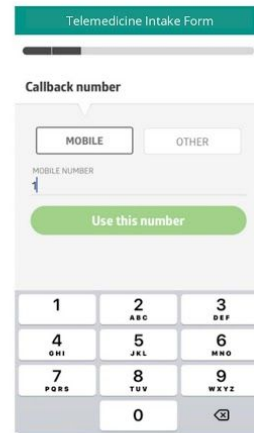
6. Click "Give Access". When prompted, click "OK" or "Allow" to allow TeleMMD access to your Microphone and Camera. Then click "Next".



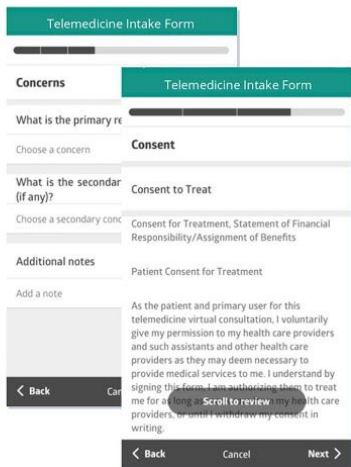
7. Click "Check audio and video". Make sure your Camera and Microphone are switched to ON. If the audio and video check is successful, the following text will appear, "You're all set! Your provider will see and hear you." When finished click "Done" and then "Next".



8. Enter a phone number where you can be reached if you are disconnected or the provider has additional questions following the video visit. Then click "Use this number".



9. Follow the prompts to complete the intake forms and acknowledge and agree to the terms of the "Consent to Treat" form. Once you have completed and reviewed your information, click "Proceed" to enter the virtual waiting room.



10. Once your clinician is ready to see you, your video appointment will begin. You will be able to securely interact with your provider via a video chat on your mobile device.



Want to schedule a Telemedicine appointment with your medical provider?

Call our office today for availability.